

# BARN OWL COTTAGE

## BOOKING FORM AND TERMS AND CONDITIONS

Please telephone 07930453288 or email [info@lakelandllamatreks.co.uk](mailto:info@lakelandllamatreks.co.uk) to confirm that the cottage you require is still available for the period you need.

We will hold a provisional reservation for you for one day from your call, pending arrival of your completed reservation form plus deposit/balance payment.

### Please read before completing the booking form.

- 1. Reservation** will be made for you on receipt of your completed booking form and your deposit or full payment, deposit £100 per cottage per stay (non-refundable from 28 days before the date booked). The balance payment will be due 6 weeks before your holiday commences. For bookings made six weeks or less in advance the full amount is payable on booking. Failure to ensure that payment reaches us in time may result in the room being re let.
- 2. Cancellations.**  
In the event of you having to cancel your booking every effort will be made to re-let the property. If this was to be possible then the balance of your payment minus the deposit and a 25% cancellation charge will be refunded to you  
Visitors are responsible for their own cancellation insurance arrangements.
- 3. Visitors Responsibilities**  
Visitors undertake to leave cottage and their equipment and fittings as they found them in a clean and tidy condition. Visitors are responsible for any **breakages or damage**, and must inform the owners of any damages.  
The owners reserve the right to seek compensation for any damage discovered after the guests have left. .  
**Smoking** is not permitted in the cottage.  
**No fireworks allowed** on site if staying over celebration periods please.  
Guests are respectfully requested to stay within the boundaries of the cottage and their designated gardens and not to wander freely on site unaccompanied  
**Pets.** Quiet well-behaved dogs are permitted in Barn Owl Cottage at £10 per animal per night. Dogs must not be left unattended in the cottage at any time. Dogs can be walked off site on a nearby country track. Permission for any other pet must be obtained before booking. There is also a small individual cattery available on site by arrangement if necessary at £10 per night.
- 4. Owner Responsibilities**  
The right of access to the property for cleaning and inspection is retained by the owners.  
The owners reserve the right to terminate the booking agreement without refund of money if the behaviour of any holidaymaker is considered unacceptable or if the number of occupants exceeds that stated on the booking form.

Prices are inclusive of heating, electricity, towels and linen.

Cottages are available from 4 p.m. on the day of arrival. Departure is requested by 10 a.m. on your final morning.

Please complete the form below and return it to us with the deposit requested or full payment. Internet banking payments may be made into our account in the name of Lakeland Llama Treks with Barclays Bank to sort code 20-09-72 account number 60732443. Please identify your payments with your name and date of stay. You may also pay via our PayPal from the website or send a deposit cheque for £100 payable to Lakeland Llama treks CA10 2AB We will send confirmation by return.

# Barn Owl Cottage

## BOOKING FORM

Name (Mr/Mrs/Miss).....

Address in full.....

.....

.....

.....POST CODE .....

Daytime Telephone Number.....

Evening Number or Mobile.....

Email: .....

How did you hear about us? Please let us know!.....

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**Names of Adults (Age 16 and Over)**.....

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Number of Children under 12..... Number of Children under 2.....

Date of Arrival ..... Date of Departure.....

Special Requirements.....

Pets.....

Deposit £..... Total Cost £.....

Method of Payment (Please Advise: Cheque/Internet Transfer etc.).....

I accept and agree to abide by the terms and conditions listed above, on behalf of all members of my party.

**Signed** ..... **Date**.....

Please complete the booking form with names of all people age sixteen and over, and post to Lakeland Llama Treks, Barn Owl Cottage, Penrith, Cumbria CA10 2HB or by e-mail to [info@lakelandllamatreks.co.uk](mailto:info@lakelandllamatreks.co.uk)